



- **Business Process Integration Practices**
  - SAP Certified Solutions in Insurance, Consumer Electronics and Banking verticals
  - SOA focused Technical practices
  - Functional practices Integrating Supply Chain, Customer Relationship Management Solutions with ERP
- **Business Information Analytics**
  - Reports using Business Objects
  - Pre Configured archived objects integration into current warehouse

- **Business Data Archiving**
  - SAP Certified tools for Archiving Data
  - Process driven Archiving Objects
  - Services around System Landscape Optimization
  - Consolidations & Virtualization of Landscapes
  - Security Management
- **Business Decision Support**
  - Semantic based search on business databases
  - Preconfigured C-Level Dashboards

## Application Management Services

- Functional , Technical, Security & Monitoring SLA based Support 24x7
- Technical Break Fix support and Minor Enhancements
- Change Requests development, testing and production ownership
- Rollouts of Core Solution to multiple locations
- Provide Onsite / Offshore consulting resource pool for Support

## Implementations

- Implementation of SAP ECC 6.0
- mySAP CRM Implementation with preconfigured CRM B2B Templates
- mySAP SCM & SRM Implementations
- GTS and Consolidated GL specialization
- EP (Enterprise Portal) & XI (Middleware) implementations

## Testing & Training

- Development of Test Scripts
- Strategies for Unit Testing, Validation Testing, Integration Testing, UAT Testing, Stress Testing
- Onsite / Offshore consulting resource pool for Testing
- Testing for Implementation, Upgrades, Hot pack applications
- Delta Training courses from 4.x to mySAP ERP
- Customized training courses to Client specific Processes
- User training on basic / commonly used Transactions
- Overview sessions on ECC 6.0 ,Netweaver, mySAP SCM, mySAP CRM & APO.

## Upgrade

- SAP 4.6c to ECC 6.0 upgrade accelerator
- BI 7.0 Upgrade
- Implement and upgrade to BI accelerator
- CRM 3.x to CRM 5.0 Upgrade
- SRM 3.x to SRM 7.x upgrade services
- Upgrade from MQ Series to XI middleware

## Sample Clientele



| United American Healthcare Corporation |